



News Release

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API Announces 'Round-the-clock Service

MEMPHIS, Tenn. – October 11, 2004 – Aerospace Products International (API), a subsidiary of First Aviation Services Inc. (NASDAQ: FAVS) and a leading provider of aerospace products and supply chain services, announced that it now offers 'round-the-clock call center services. Beginning today, the API call center is available to customers 24 hours a day, 7 days a week, 365 days a year from anywhere in the world.

“At API, we’re always looking for ways to create value for our customers,” said Paul Fanelli, president and chief executive of API. “So it just made sense that we provide service when our customers need service, no matter what time or day it is.”

From aircraft on ground (AOG) situations to normal maintenance and repair, the new API service provides customers with anytime access to API's extensive inventory of quality aviation parts. Products ordered through the new service can receive expedited processing for emergency AOG situations or be processed normally for non-emergency orders.

“The key benefit for customers is the ability to order parts whenever it’s most convenient for them,” said Fanelli. “Whether it’s 2 p.m. or 2 a.m., AOG or regular order, the API call center will be available to service any customers’ needs.”

Combined with API's leading 24/7 Web-based electronic ordering system, the new 24/7/365 call center service means the doors are always open at API.

About Aerospace Products International

Aerospace Products International, headquartered in Memphis, Tenn., is one of the premier suppliers of aerospace products and services worldwide to manufacturers and aircraft operators of some of the most widely used commercial and general aviation aircraft. In addition to its parts and components supply services, API is a leading provider of supply-chain management and customized third-party logistics services and technology solutions, including inventory management services. API also offers overhaul and repair services for brakes, starters and generators, and builds custom hose assemblies. Its parent company, First Aviation Services Inc., is a worldwide leader in providing services to operators of some of the most widely used military, commercial and general aviation aircraft. More information is available at www.apiparts.com.

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